

Receiving An Orange Tag

Our solid waste technicians give an orange tag to residents when a change in toter usage is necessary for trash pick-up.

If you received an orange tag from one of our solid waste technicians, one the following has occurred and requires attention to:

- your trash needs to be in bags.
- your trash needs to be in the toter for collection.
- your toter is too full.
- only Utility-issued/approved toters are acceptable.
- your toter is facing the wrong direction.
- your toter is blocked by a structure (i.e. car, light post, sign, etc.)
- your toter is too far from the curb.

When you receive an orange tag, please correct the issue stated on the tag. Our instructions on the orange tag are designed to help city residents be aware of the guidelines for using a toter and solid waste procedures.

Every week, we service over 9,000 pick-ups. In order to keep the solid waste collection as cost effective and timely as possible, please follow the directions on the orange tag.



Marion Utilities

Solid Waste Frequently Asked Questions Toters

Large Item Pick-up Orange Tags Solid Waste Fees

Contact

If you have a question about your solid waste service, please contact our Solid Waste Department at:
Phone: [664.2391](tel:664.2391), option 4
Email: solidwaste@marionutilities.com.
Website: www.marionutilities.com
Hours of Operation: Monday - Friday,
7:30 a.m. to 4:30 p.m.

Your Toter

TOTERS ARE THE PROPERTY OF MARION UTILITIES

- Toters are assigned to the residential address, not the owner or occupant. If you move to a new residence, please leave the toter at your old residence.
- Place all trash in bags inside the toter.
- Place your toter for pick-up in the designated area.
- Place your toter for pick-up by 6 a.m.
- Remove your toter by 7 p.m.
- Your toter should not be overfilled.
- Your toter's lid should be shut.
- Place the toter with the handle facing away from the street.
- Toters are for normal household trash only.
- Do not place the following in the toter:
 - dirt, rocks, etc.
 - construction debris
 - metal or electronic items
 - hazardous waste (i.e. paint, flammables, oil, batteries, pesticides,
- Toters need to be accessible to the solid waste truck — please place your toter where it is not blocked by structures within 3 feet (i.e. parked cars, signs, etc.)
- In order to maintain a timely schedule, solid waste technicians will not pick-up trash bags, refuse, or garbage on the ground — they will be left and tagged.

DO YOU NEED AN ADDITIONAL TOTER?

Please contact our Solid Waste Department.

Solid Waste Fees

EXTRA TOTERS FOR PICK-UP

If a residence requires more than two toters for solid waste pick-up (two toters are the allotted amount per the City Ordinance), you will need to purchase tags for each toter for each pick-up. **Tags are \$2.00 each.**

BULK TRASH TO TRANSFER STATION

If you have additional bags of trash and do not want to purchase the \$2.00 tags for extra toter pick-up, you may bring your additional trash down to the Marion Utilities Transfer Station.

Prices are as follows:

- **\$2.00** per bag misc. items
- **\$5.00** per large item
- **\$20.00** per level truck load
- **\$30.00** per heaping truck load
- **\$40.00** per ton

EXTRA LARGE ITEMS

If you require more than one large item in a month, you will need to purchase a tag for each additional large item. Tags are **\$5.00** each. There will also be a **\$10.00** collection charge per pick-up.

In cases such as cleaning out a house/spring cleaning, etc., bulk bags are available to purchase. Marion Utilities will pick-up the bag as a large item pick-up. The bags hold up to 3,000 pounds and cost **\$70.00** (\$10.00 collection fee + \$60.00 disposal fee). You may purchase bags from Marion Utilities or other stores such as Home Depot.

Large Items

- The Solid Waste Ordinance (General Ordinance No. 8-2016) allows for residents to have one large item per month picked up by the Solid Waste Utility free of charge.
- To schedule a large item pick-up appointment on Friday, contact our Solid Waste Department at **664.2391, option 4 by 1 p.m. on Thursdays.**
- Requests for pick-up that are placed after 1 p.m. on Thursdays will be serviced on Friday of the following week.
- Do not place large items out for pick-up until the day of your appointment.
- *We do not pick-up the following large items:
 - freon appliances
 - batteries
 - oils
 - paints
 - solvent
 - tires, etc.
 - TV's, electronics
- *Due to our permit.

DO YOU NEED TO DISPOSE OF YARD WASTE?

Please contact the Street Department at **668.4496.**

Thank you for your support as we continue to service your needs in an efficient manner as possible!