

# YEAR IN REVIEW 2019

The mission of Marion Utilities is to bring added value to the City of Marion by providing excellent customer service, maintaining the highest of standards for the lowest possible cost, and promoting environmental stewardship to ensure the future of our community.

## WATER

We produced about **3.99 million gallons** of drinking water every day in 2019.



## COMPOST & AG PRODUCTS

We gave out **684 tons** of compost, **6,150 tons** of agricultural lime substitute, and applied **3.5 million gallons** of biosolids to area farmground.

## SOLID WASTE

**10,081 tons processed in 2019**

9,433 tons processed in 2018

9,048 tons processed in 2017



## RECYCLING

We gave out more than **4,500** blue recycling bags and collected **33 tons** of recyclables.

## CUSTOMER SERVICE

- We opened 388 new accounts in 2019
- 16,507 service orders were completed
- Now there are even more payment options with our new self-serve kiosk in our drive-thru.



## LEAD CENTER

We opened our new L.E.A.D. Center (Leadership Exploration & Development) and it's available for public use!

## MAKING PROGRESS

- 5,763 feet of new storm water pipe
- 2,797 feet of new sanitary sewer pipe
- 4,990 feet of sanitary sewer pipe relined

