



MARION UTILITIES 2016 YEAR-IN-REVIEW

1540 N. Washington St. • Marion, IN 46952 • www.marionutilities.com • 765.664.2391



Marion Utilities Serves
11,800
Customers



139

Years Of Operation

4 Utilities
(Water, Wastewater,
Storm Water, Solid Waste)



Marion Utilities Employs
71
Employees

WATER



3.5
Million Gallons
of Water Per Day

662
Control
Valves
Were Tested



22 Water Main Breaks
Were Fixed By Our
Distribution Team



The Water Utility has been providing Marion with quality drinking water for more than 100 years. In 2016, the Water Utility worked on numerous projects throughout the city to ensure water quality for residents. Specifically, the Operations and Maintenance Crew cleaned and lined pipes at Valley Avenue and Jackson Street, replacing old pipes with lined pipes which ensures quality water for the residents.

12 MILL. GAL. PER DAY CAPACITY

180 MILES OF UNDERGROUND PIPE

3 OVERHEAD STORAGE TANKS

2 BOOSTER PUMP STATIONS

1700 FIRE HYDRANTS

SOLID WASTE

66 Tons of
Recyclables
Collected



130 Tons of
Trash Hauled
Weekly



In 2016, the Solid Waste Utility launched an in-house waste pick-up service for the City of Marion.

1,949 LARGE ITEMS WERE COLLECTED

16,550 RECYCLING BAGS WERE GIVEN TO RESIDENTS

Our Engineering Department worked on many projects that included:

- ◀ Separating Combined Sewers
- ◀ Storm Sewer Extensions
- ◀ Sanitary Sewer Extensions
- ◀ Water Main Extensions
- ◀ Sewer Linings

\$3.503 Million SPENT

3.79
Miles of
Paved Roads



4.04
Miles of
New Piping

WASTEWATER

7 Million Gallons of Average Daily Flow

17 Million Gallons of Capacity Daily Flow

180 Miles of Underground Pipe

The Wastewater Utility is responsible for treating wastewater through physical and biological processes. In 2016, the Treatment Plant underwent major upgrades to some of its equipment which will help the Wastewater facility function in the long-run. Specifically, a new CHP (Combined Heat and Power) Generator was installed, which will generate heat and electricity to help run the entire Treatment Plant, saving energy and reducing cost.

4 RAW SEWAGE PUMPS

1 350 KW BACK-UP GENERATOR

1 225 KW CHP GENERATOR

4 TANKS HAVE NEW DIFFUSERS

\$3.1 Million SPENT

The Storm Water Utility is responsible for maintaining the City of Marion's storm systems, inlets, manholes, lift stations, sweeping and removing debris from city streets, as well as reducing the amount of CSOs (Combined Sewer Overflows) per year.

151,661 FEET OF SANITARY SEWER CLEANED

42,294 FEET OF PIPE TELEVISED

3,015 STORM INLETS CLEANED

168 CUSTOMER CALLS RESPONDED TO

STORM WATER

1,200 Tons of Dirt and Debris Were Swept from City Streets

60 Sewers Were Checked for Roots

H₂O COMMUNITY

In 2013, our employees established and implemented **H2O Community** to give struggling families a chance to make ends meet. The program provides financial assistance to households in the form of paying their utility bill (water, wastewater, storm water, and solid waste), receiving up to \$75 for one billing cycle throughout the course of 12 months. The program also supplies financial education classes that recipients are required to attend. Learning simple money-handling skills, such as budgeting and saving, will help these families begin handling their finances in wiser ways. **We hope that many more will join us in future opportunities for giving back to those in need in our community!**

170

Families Helped

484

People Helped

\$11,057.95

Total Money Pledged

189

H2O Discount Cards Sold

The Mission of Marion Utilities is to bring added value to the City of Marion by providing excellent customer service, maintaining the highest of standards for the lowest possible cost, and promoting environmental stewardship to ensure the future of our community.