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## Marion Utilities Ready for New Meter Study

**PRESS RELEASE May 9, 2024 - For more information, Contact Sherry Loshnowsky @ 765.664.2391 ext. 117**

Installation of new water meters to all Marion Utilities customers will begin in the upcoming months.

The new ultrasonic meters can be read remotely at the Utility, without the need to send someone out to look at the physical meter.

According to Robin Shrader, Executive Director at Marion Utilities, these ultrasonic meters have no moving parts and are manufactured by Kamstrup - a Danish company with manufacturing and distribution facilities located in Atlanta, Georgia.

“They last about 20 years, and are crazy accurate for the life of the meter - down to 0.015 gallons per minute,” she explained.

Right now, Marion Utilities’ water meters are read monthly by contract meter readers. These new meters will have greater accuracy, as the current meters have moving parts and become progressively less accurate over time.

A pilot study was successfully conducted in April 2022 of five hundred new meters to test the feasibility of them within the geographic range of Utility customer locations.

Precise hour by hour usage can be graphed at Marion Utilities. The new meters are also more customer-friendly in that they are read and reported in gallons of water used, rather than cubic feet - as they are presently.

“Leaks can be detected almost immediately, and customers notified of potential issues quickly with high or low usage alerts,” Shrader said.

The new meters will easily interface with the Utilities’ current billing software.

Water service will be interrupted briefly during installation - most likely less than 30 minutes - just long enough for the installers to swap out the old meter.

Marion Utilities has contracted with Core & Main of Indianapolis to install the meters.

There is no additional cost to the customer for the new meter. The funding for this project was a budgeted expense. If everything goes according to plan, the whole city could have new meters by summer 2025.

